



## Terms & Conditions

### Equipment Requirements

Air source heat pumps must be listed on the air source heat pump qualified product list. MassSave.com/HPQPL Integrated controls must be listed on the integrated control qualified product list. MassSave.com/ICQPL

**Application Form:** This application must be filled out completely, truthfully, and accurately. The customer must date and submit the completed application along with all required documentation for specific rebates and/or incentives. By submitting the rebate application, the customer agrees to abide by these Terms and Conditions.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2022, and December 31, 2022. Applications must be postmarked by February 28, 2023 and within 60 days of installation. Program is subject to change without prior notice, including rebates and incentive levels.

**Payments:** From the time the application is processed and approved, please allow 6-8 weeks for payment of complete applications. Payment processing may be delayed if rebate application is missing required information. For customers that wish to designate their rebate payment directly to their contractor, contractors must first register with Mass Save. If contractors are not registered, and/or if the payee information is different from the account holder information, additional processing time will be needed for payee verification.

**Geographic Requirements:** Offers valid only for residential electric customers in Massachusetts where the Mass Save Electric Heating and Cooling Program is offered by Cape Light Compact, Eversource, National Grid and Unil.

**Rebate Limitations:** This rebate may not be combined with any other utility or energy efficiency service provider offer for the same equipment. This does not apply to the HEAT Loan financing program. Other, non-Mass Save rebates or incentives may also be used. Rebate amount not to exceed the cost of equipment (excluding sales tax and all installation costs) and may be subject to change without notice. Equipment installed in new construction and additions is not eligible. This rebate is only available to residences that are occupied full time during the winter heating season

**Proof of Purchase:** A copy of the customer's invoice itemizing the purchased equipment must accompany each rebate application form. The invoice must indicate the equipment make, coil and condenser model numbers, size in tons, installation date and address, total install cost and proof of payment.

**Contractor Certification:** Contractor certifies that installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system.

**Approval and Verification:** The participating utility or energy efficiency service provider reserves the right to conduct field inspections to verify installations prior to payment.

**Tax Liability:** Sponsors will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** Sponsors do not endorse any particular manufacturer, product, system design, or technology in promoting these offers.

**Limitation of Liability:** Sponsors and their rebate administrator's liability is limited to paying the rebate and incentive specified. Sponsors and their rebate administrator are not liable for any consequential or incidental damages or for any damages in tort connected with or resulting from participation in these offers.

**Warranties:** SPONSORS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. Program sponsors make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy cost savings realized by customer, the program administrator is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.



2022

# Residential air source heat pump rebate form



## Up to \$10,000 per home

## 2022 residential air source heat pump rebate form

To receive your rebate faster, submit online at [MassSave.com/Rebates](https://MassSave.com/Rebates)

### Required documents

- Completed and signed rebate form
- Copy of your invoice within 60 days of installation from a licensed contractor attached, including:
  - Installer/Contractor Name & Address
  - Outdoor and Indoor Equipment Manufacturer and Model Numbers
  - Integrated Control Model Number(s)
  - Installation Date
  - Installation Address
  - Total Install Cost
  - Proof of Payment
- Completed and signed Whole Home verification form, if applying for Whole Home incentive

WE ARE MASS SAVE™:



## 2022 residential air source heat pump rebates

### Air source heat pumps

Save with rebates on air source heat pumps purchased and installed between January 1, 2022, and December 31, 2022.

Offer only for heat pumps replacing or supplementing existing oil, propane, or electric baseboard (resistance). Rebate not to exceed purchase price. Limit one (1) Whole-Home rebate per home, maximum of \$10,000.

To view the complete Heat Pump Qualified Products List, please visit [MassSave.com/HPQPL](https://masssave.com/HPQPL)

### Integrated controls

Integrated controls are required for homes using heat pumps to supplement an existing oil or propane heating system.

To view the complete Integrated Controls Qualified Products List, please visit [MassSave.com/ICQPL](https://masssave.com/ICQPL)

### How It Works

- 1. Prepare your home:** Receive a \$500 bonus when you move forward with weatherization recommendations made during a Home Energy Assessment prior to installing a heat pump. Learn more at [MassSave.com/EfficiencyFirst](https://masssave.com/EfficiencyFirst)
- 2. Work with a Mass Save® heat pump installer:** Each home and customer situation is unique. The Sponsors of Mass Save urge you to work closely with a qualified contractor who can design and install a heat pump system that will meet your home's heating and cooling needs. Find a qualified installer at [MassSave.com/FindAHeatPumpInstaller](https://masssave.com/FindAHeatPumpInstaller)
- 3. Consider financing:** Interested in 0% financing? Apply for a Mass Save HEAT Loan prior to installing your equipment. Learn more at [MassSave.com/HEATLoan](https://masssave.com/HEATLoan)
- 4. Claim your rebate:** Upon completion of installation, claim your rebate by submitting all required documentation.

### Online:

[MassSave.com/Rebates](https://masssave.com/Rebates)

### Mail:

Mass Save Residential Heating & Cooling Program,  
P.O. Box 2528  
Manchester, CT 06045

CUSTOMER INFORMATION					
Residential Electric Utility or Energy Efficiency Provider		<input type="radio"/> Cape Light Compact	<input type="radio"/> Eversource	<input type="radio"/> National Grid	<input type="radio"/> Unil
Account Holder Name:		Electric Account Number:			
Is this property occupied by an owner or a renter?		<input type="radio"/> Owner		<input type="radio"/> Renter	
Installation Address:		City:	State:	ZIP:	
Phone Number:		Email Address:			
INSTALLER INFORMATION					
Company Name:		Company ID (if participating in the Mass Save Heat Pump Installer Network):			
Mailing Address:		City:	State:	ZIP:	
Phone Number:		Email Address:			
Payee for Rebate if Different From Customer		<input type="radio"/> Installer	<input type="radio"/> Other		
PAYEE FOR REBATE (IF OTHER SELECTED ABOVE)					
Payee Name:		Phone Number:	Email Address:		
Mailing Address:		City:	State:	ZIP:	
<i>If rebate is being assigned to someone other than the account holder, please see terms and conditions.</i>					
REBATES AVAILABLE					
Equipment Type	Rebate Type	Efficiency Requirements	Additional Requirements	Rebate Amount	
Air Source Heat Pumps	Whole-Home Rebates	Refer to the Mass Save Heat Pump Qualified Products List <a href="https://masssave.com/HPQPL">MassSave.com/HPQPL</a>	Heat Pumps must be used as the sole source of heating during heating season. <b>Whole-Home Verification form must be completed and signed.</b>	\$10,000 per home	
	Partial-Home Rebates		Heat Pumps must be used to supplement the pre-existing heating system during heating season. If pre-existing system is oil or propane, integrated controls must be installed.	\$1,250 per ton, up to \$10,000 per home	
Integrated Controls	Add on to existing air source heat pump installation	Refer to the Mass Save Integrated Controls Qualified Products List <a href="https://masssave.com/ICQPL">MassSave.com/ICQPL</a>	Not applicable for electric resistance heat or full displacement.	\$500 per indoor unit, up to \$1,500 per home.	
EQUIPMENT INSTALLED (CANNOT APPLY FOR MULTIPLE REBATE OFFERS FOR SAME EQUIPMENT INSTALLATION)					
Pre-Existing Heating Type		<input type="radio"/> Oil	<input type="radio"/> Propane	<input type="radio"/> Electric Resistance	
Fully replacing pre-existing heating system? (must provide Whole-Home Verification Form to qualify for Whole-Home)				<input type="radio"/> Yes <input type="radio"/> No	
Install Date	AHRI Certified Reference #	Integrated Control Model # (not applicable for electric heat or Whole-Home installations)	AHRI Cooling Capacity BTUs	# of Tons (1 ton = 12,000 BTUs)	
Integrated Controls (ADD-ON TO EXISTING HEAT PUMP INSTALLATION)					
Pre-Existing Heating Type		Integrated Control Model # (Not applicable for electric heat)		Install Date	
<input type="radio"/> Oil <input type="radio"/> Propane					
<input type="radio"/> Oil <input type="radio"/> Propane					
CUSTOMER ACCEPTANCE OF TERMS					
I certify that all statements and information, including any attachments, made in this rebate form are correct, complete, true, and accurate to the best of my knowledge, and that I have read and agree to the terms and conditions on this form.					
Customer Signature (required):			Date:		

Please allow 6-8 weeks for processing. For more information, to confirm eligibility or to check the status of your rebate, call [800-232-0672](tel:800-232-0672) or email [ask@efi.org](mailto:ask@efi.org)

FOR ADDITIONAL INFORMATION, VISIT [MASSSAVE.COM/REBATES](https://masssave.com/rebates) OR CALL [800-232-0672](tel:800-232-0672).